



Robinson Lighting

Congratulations on your recent purchase from Robinson Lighting. We make every effort to ensure the quality and durability of all of our products. As part of this on-going commitment to customer satisfaction, we are proud to support our suppliers and their warranties.

1 YEAR LIMITED RL WARRANTY

This 1 Year Limited Warranty extends to the original user or purchaser for a period of 365 days from the date of purchase. The 1 Year Warranty covers any defects in your purchased product occurring under normal use during the warranty period. During this 1 Year Warranty Period, Robinson Lighting, in conjunction with our suppliers, will replace, at no charge, either the entire product or any part(s) and/or component(s) deemed to be defective related to manufacturing issues. The Limited Warranty does not apply to product deficiencies resulting from improper controls, improper storage conditions, installation procedures, malfunctions or damage not directly resulting from product defects existing at the time of purchase. Broken glass found at the time of purchase will be replaced free of charge. This Limited Warranty does not include installation costs related to the product under warranty.

3 YEAR LIMITED (1 YEAR CONDITIONS+)

Robinson Lighting offers a 3 Year Manufacturer Limited Warranty on all LED bulbs. This 3 Year Warranty extends to the original user or purchaser for a period of 3 years from the date of purchase. During this 3 Year Warranty period, Robinson Lighting, in conjunction with our suppliers will work together to resolve LED bulb related issues and suppliers will replace said bulbs with what is current in LED technology . The 3 Year Limited Warranty does not apply to product deficiencies resulting from improper controls, improper storage conditions, installation procedures, malfunctions or damage not directly resulting from product defects existing at the time of purchase. This 3 Year Manufacturer Limited Warranty does not include installation costs related to the LED product under warranty.

5 YEAR LIMITED (1 YEAR CONDITIONS+)

Robinson Lighting also offers a 5 Year Manufacturer Limited Warranty on all LED fixtures. This 5 Year Warranty extends to the original user or purchaser for a period of 5 years from the date of purchase. During this 5 Year Warranty period, Robinson Lighting staff will act on your behalf with the supplier to resolve issues relating to your LED fixture and suppliers will replace or repair said fixtures or components with what is current in LED technology. The 5 Year Limited Warranty does not apply to product deficiencies resulting from improper controls, improper storage conditions, installation procedures, malfunctions or damage not directly resulting from product defects existing at the time of purchase. This 5 Year Limited Warranty does not include installation costs related to the LED product under warranty.

To obtain the warranty service, you must contact Robinson Lighting directly. Our friendly and knowledgeable staff will determine the nature of the problem affecting your product(s) and work with you to resolve the issue.

Thank you for your business,
Robinson Lighting ®